

TRAILNATION PLAYBOOK IN ACTION:

CREATING ENGAGEMENT

MOMENTS THAT ACCELERATE

YOUR TRAIL NETWORK

JUNE 28, 2023 WEBINAR

PHOTO BY ANYA SARETZKY



TODAY'S AGENDA

- Welcome
- TrailNation Playbook Overview
- Identifying an Engagement Moment
- Panel Discussion
- Q&A





TRAIL NATION

PROJECTS

TRAIL

conservancy

PLAYBOOK

TRAIL NATION COLLABORATIVE



PANELISTS



Nia Reed-Jones, Ph.D.
President + Executive Director
Black People Ride Bikes
Baltimore, Maryland



Clay Carmichael
Selma City Council President
Pro Temp/Ward 3
Co-founder of Selma Cycles +
Blackbelt Benefit Group
Selma, Alabama



Elaine Price
Planning Initiatives Specialist –
Greenspace
Cuyahoga County Planning
Commission
Cleveland, Ohio



TECHNICAL SUPPORT

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- Log out and back into the webinar
- Listen by phone: +1 301 715 8592; meeting ID: 896 0050 7121
- Browse Zoom Customer Support topics & contact Customer Support: https://support.zoom.us

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WHY
ENGAGEMENT
IS CRITICAL TO
ACCELERATING
TRAIL
NETWORKS



ENGAGEMENT



Community engagement is the process of working collaboratively with and through groups of people affiliated by geographic proximity, special interest or similar situations to address issues affecting the well-being of those people.

-U.S. Centers for Disease Control and Prevention



QUESTIONS TO ASK BEFORE YOU BEGIN

UNDERSTAND YOUR TARGET AUDIENCES

- Who do you need to engage?
- Who has the most to gain/most to lose and who may just be indifferent?
- Who influences your audiences?
- Who are your ambassadors?
- What is your priority audience's attitude/behavior toward trails?
- How and where can you pause, listen and learn from audiences you're wanting to build trust with?

REVISIT YOUR GOALS

- What's your project goal?
- What does success look like?

BRAINSTORM OPPORTUNITIES

- What are the existing opportunities or events that already exist in your area?
- What's the best opportunity to connect with your key audience(s)?
- How will this opportunity bring you closer to your project goals?



CHAT PROMPT

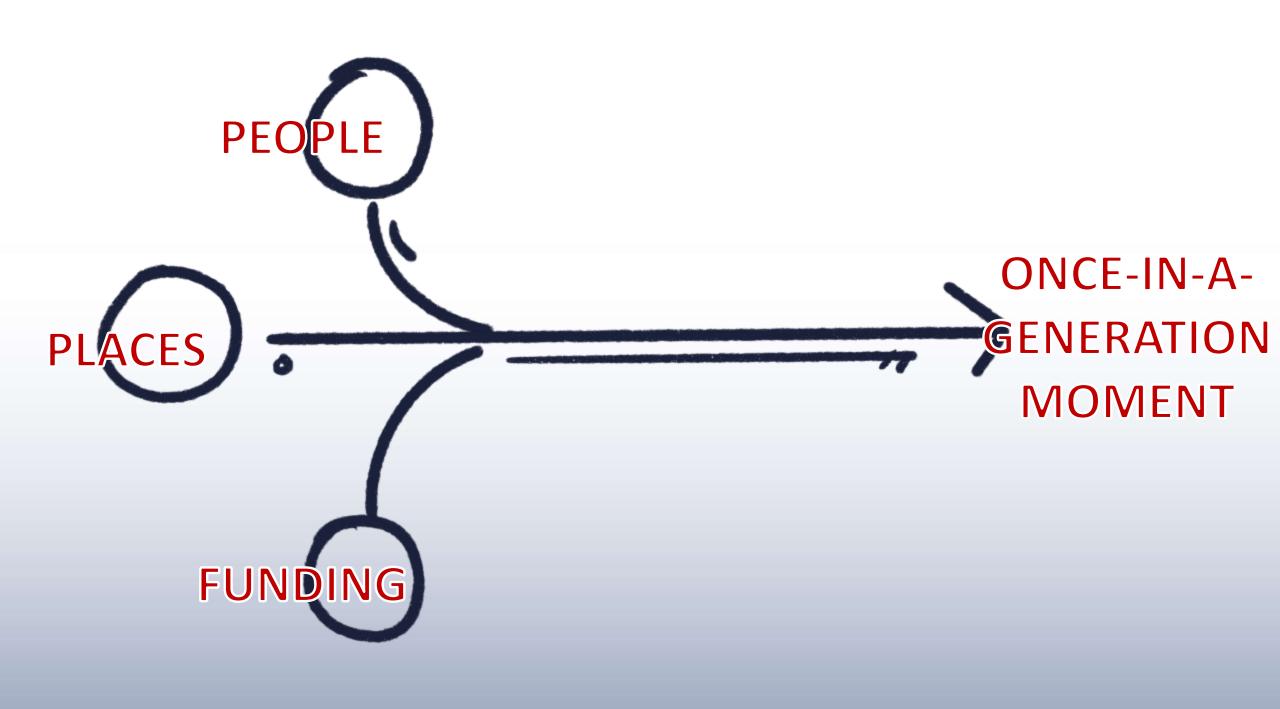
Why is it important to you to create opportunities that engage your community around the trail network you're pursuing?





IDENTIFYING OPPORTUNITY MOMENTS





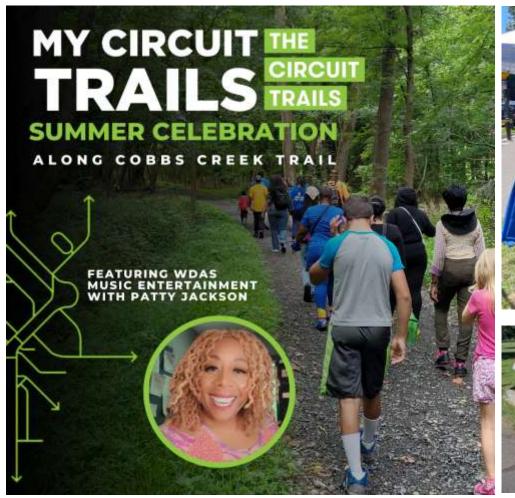
MOMENTS THAT ENGAGE







MOMENTS THAT AMPLIFY













MOMENTS THAT ADVOCATE







CHAT PROMPT

What are some opportunities you see locally, regionally or nationally that you want to pursue in your community?

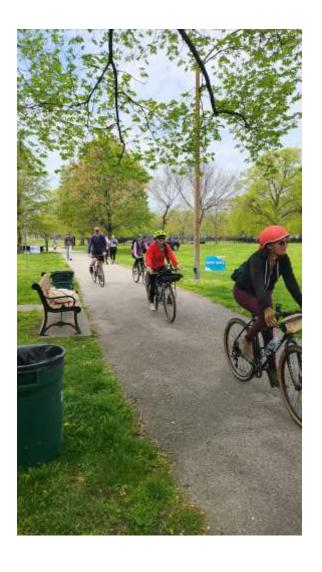




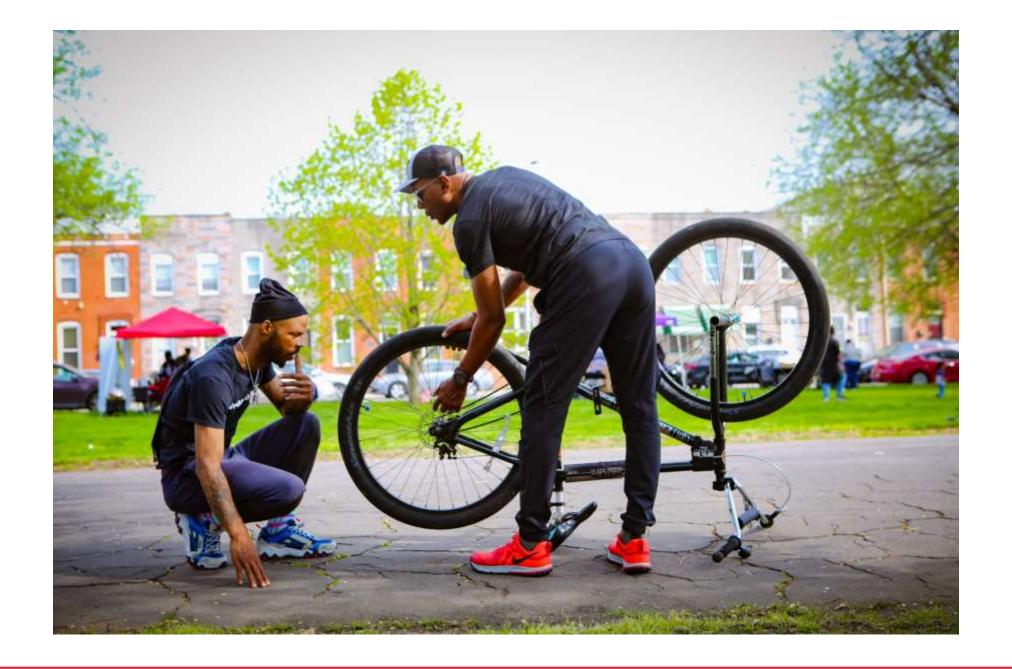














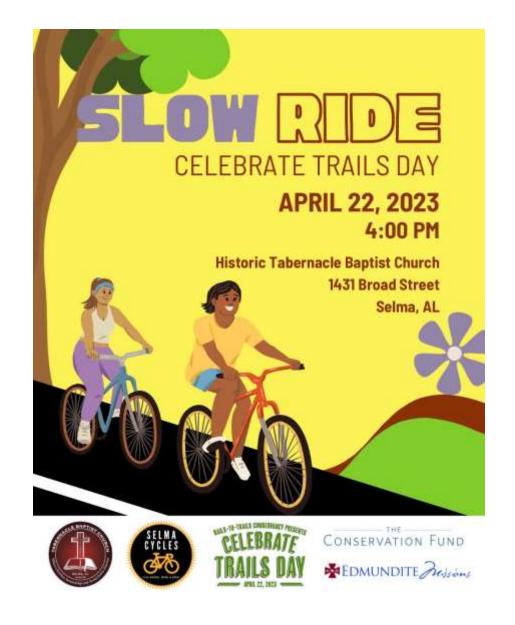






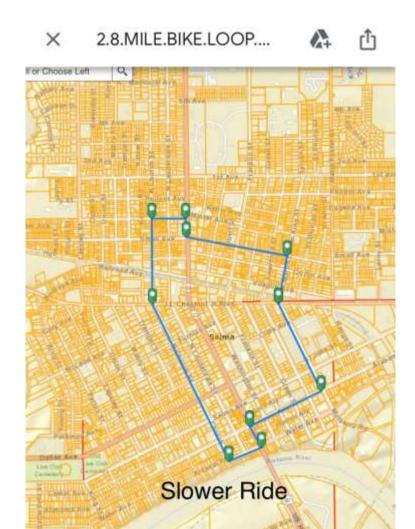


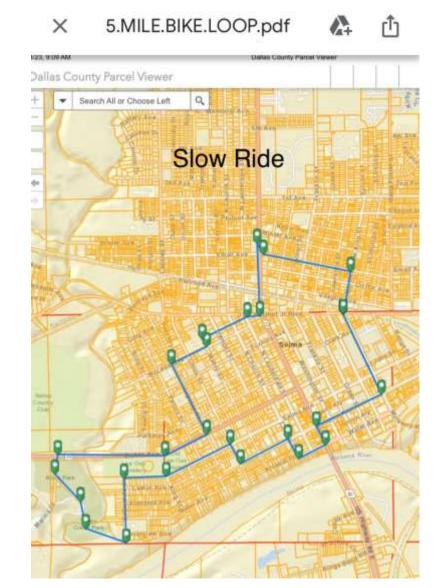
























Elaine A Price

Planning Initiatives Specialist - Greenspace Cuyahoga County Planning Commission

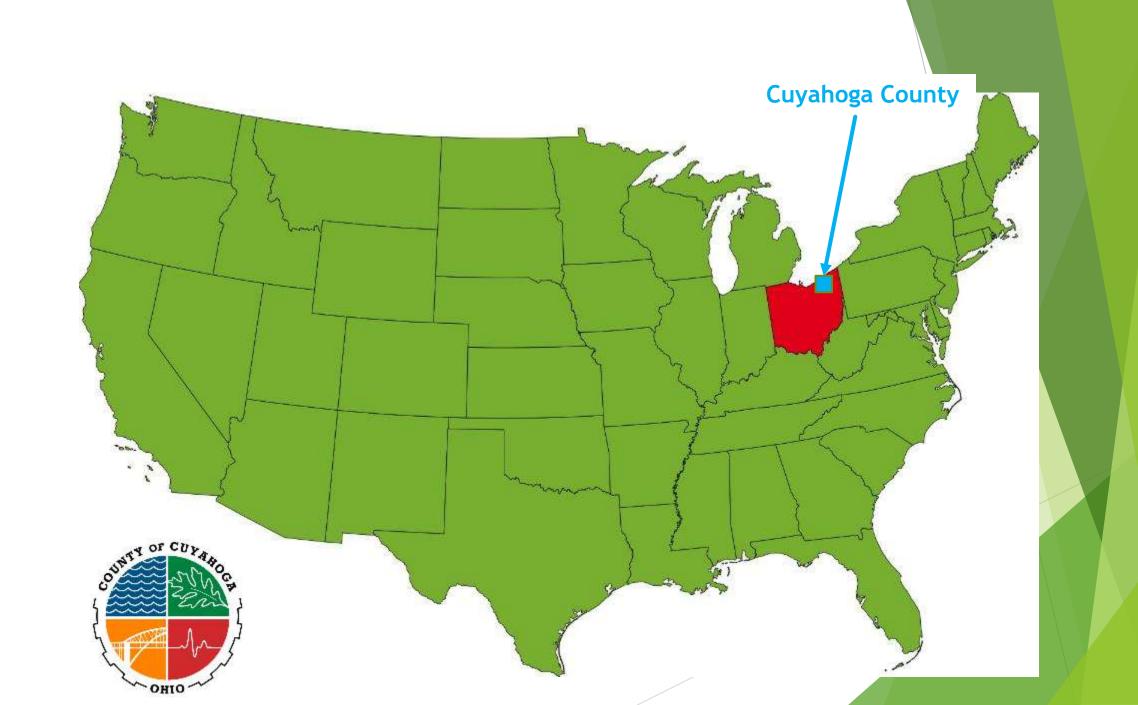
eprice@cuyahogacounty.us



PLANNING COMMISSION

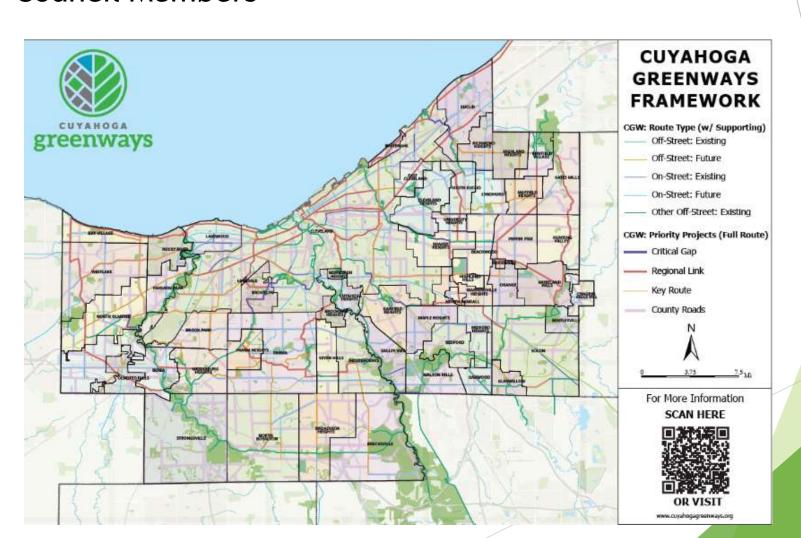


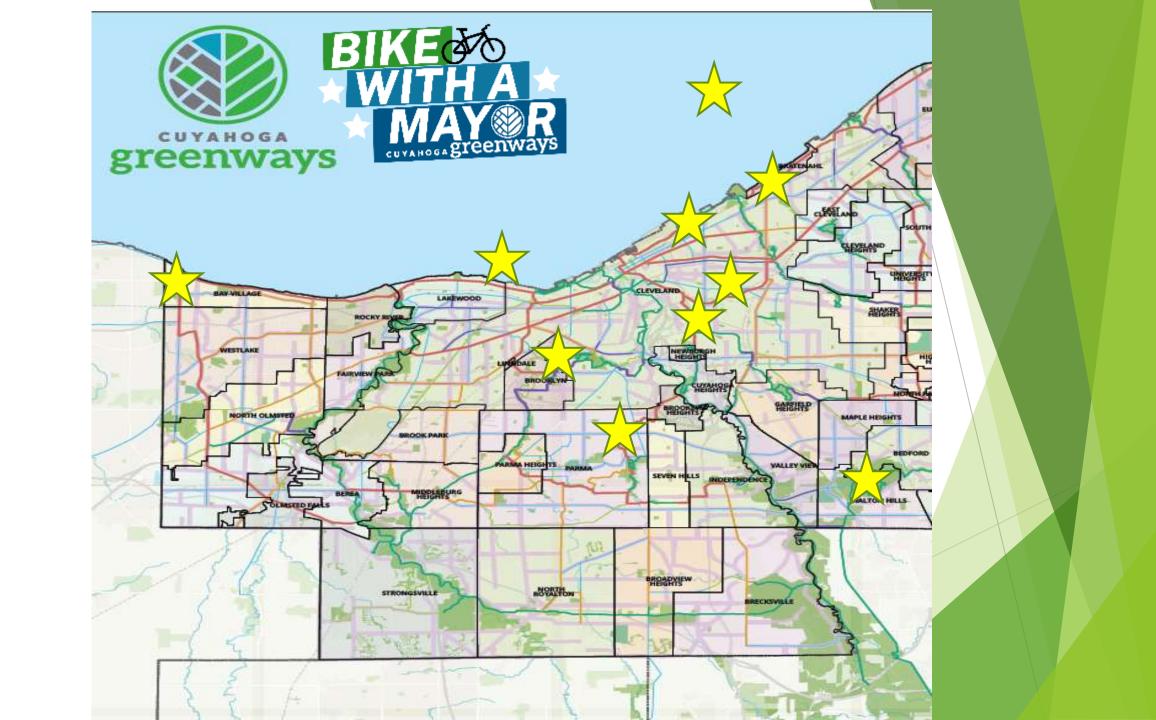




How to Raise Resident Awareness?

- Plan 2019
- 59 Communities; 1.24 M residents
- One County Executive
- 11 Council Members





Purpose:

- Raise Awareness of Plan
- Showcase Existing and Future Facilities
- Showcase other projects
- Create Dialog between Mayors & Residents

Cleveland & Bike Cleveland April 22nd





- 200 Participants
- 110 Cyclists
- Cleveland + 6
 Suburban Mayors
- County Executive
- Metroparks CEO
- Plain Dealer Reporter





Tools & Training





Dian Education & Outres Bi <u>Version</u>

Bike Cleveland offers a wide range of cycling activities and curricula to help you lead, organiz others to host bike rides that offer various social interactions while supporting your organiza community needs and interests.

Organized group and community bike rides provide an opportunity to teach basic biking skill opportunity to engage with community members to understand their needs and desires for bike/ped safety. Consider the following as part of your ride:

- Open discussion about the session: Discuss road, trail or connectivity issues and con-
- Provide material to continue bike education and encourage participants to participal community bike rides.

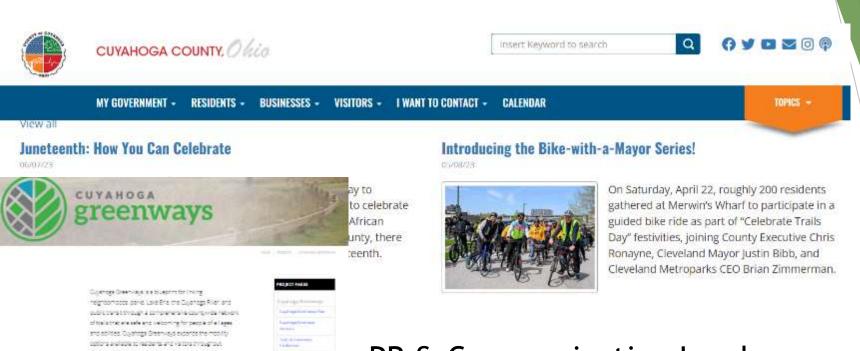
1. UNDERSTANDING THE PURPOSE OF YOUR COMMUNITY RIDE

Reflection: What is this shout?

Tasks	Coordinator	Due by Date	Content / Answers	comments & advice
Purpose; Goal Setting; Defining Success	5			
Messages, including Cuyahoga Greenway Plan				What messages do your mayor, council, planning leader, recreation leader want to convey? Who will deliver these messages? Be sure to have background on the Cuyahoga Greenways Plan
Projects to highlight				Consider existing trail/bikeways; future ones and any other type of infrastructure or development project worth pointing out
Participation targets				# residents; # council members; # county/state/fed elected officials; etc.
Coverage / media				articles; social posts; etc.
Planning & Partners				
select date, day; time				Monday evenings seem strong; weekend afternoons
select rain date				
select route; ride the route prior				highlight a current or future Greenways route; see mileage/time chart; stopping/regrouping points
select starting place				enough room; safe gathering; preferably with open restroom and source of water
select ending place				may be a food/beverage place
define alternate route				
define emergency route				
determine level of difficulty				
update waiver (if using)				

Checklist; Toolkit; Waiver; Sample Press Release; Training Sessions (recorded)

Promotions









PR & Communication Leaders of Cuyahoga Greenway Partners

- Website
- Social posts
- **Newsletters**
- **Fliers**
- **Local Papers**



Shaker Heights, Mayor David Weiss

- Van Aken Road Diet-to-Bike Lanes
- Bike Repair Station
- New corridor to existing trail



University Heights, Mayor Michael Dylan Brennan

- Intersection Improvements
- John Carrol University
- Joe Shuster House

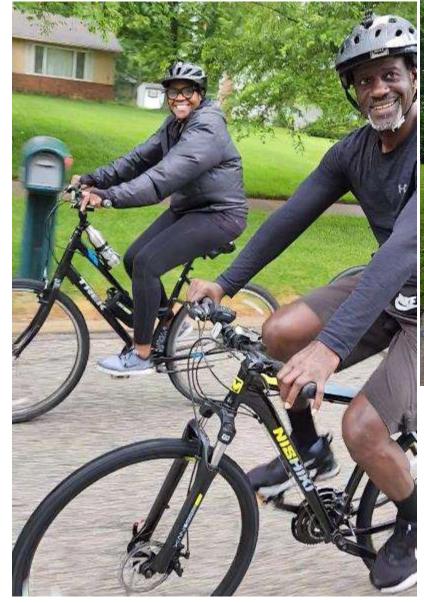




Newburgh Hts., Mayor Gigi Traore

- Proposed Harvard Trail
- Veterans Memorial
- First Tee Golf







Richmond Hts., Mayor Kim Thomas

- Hilltop Plaza
- DeSan Park
- City Hall
- Connectivity Plan

Results To-Date

```
Total Participants:
                                                       203
# Residents:
                                                       155
# Businesses:
# Local Electeds:
# County, other, Electeds:
# Media:
# Staff:
                                                        29
# Miles:
                                              19 (Avg. 4.7)
```

Enhancements:







Thanks!

Elaine Price Cuyahoga County Planning Commission